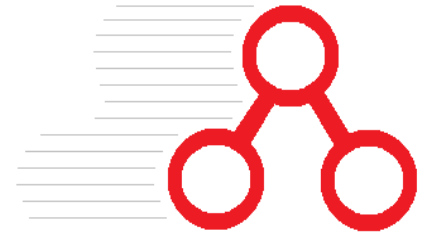


# Oracle Policy Automation Kick-Start Bundles



Monad Solutions is an **Oracle Platinum Partner**, and a world leader in **Oracle Policy Automation (OPA)** and its applications within the **CX Cloud, CRM, HR, and ERP**. As Oracle's designated **Global Partner Enablement partner** we help organizations around the world in OPA Benefits Realization and achieving Enterprise Capability. Monad offers 4 tiers of fixed-price configuration service bundles for new Service Cloud & OPA customers: *OPA Now!*, *Pilot*, *Comprehensive*, and *Enhanced*, which we have developed jointly with Oracle – providing a wide range of **configuration, policy analysis, rules implementation, hand-over, and training services**. The outlines below will be tailored to your specific needs – the rulebase artifacts in particular will be defined in line with your precise requirements.

Fixed-price OPA service bundles are a **risk-free way of achieving instant results** for clients at the beginning of their journey, helping them to get up and running quickly, while at the same time **establishing rapid business value** within the organization and identifying an **future roadmap of success**.

## *OPA Now!*

OPA Now! is an enablement bundle aimed at clients wishing to kick-start their OPA initiative by training their team in the use of OPA, and creating a best-practice framework for their upcoming project. Typically 1 week in duration, this package comprises of the following:

- 1 Senior OPA Consultant
- Standing up and basic configuration of the OPA environment
- Analysis of project requirements, creation of industry best-practice rules framework within OPA, options and recommendations for downstream implementation and integration
- 3-day OPA training: OPA rules writing and cloud-based deployment / Basic integration into the Oracle Service Cloud (RightNow CX)
- Opening presentation to stakeholders: What is the Oracle Service Cloud & Policy Automation
- Closing presentation to stakeholders: Findings, recommendations, estimates & roadmap

## *Pilot*

The *Pilot* bundle is geared towards clients interested in a basic technology evaluation and an expandable/executable reference framework. The package includes:

- 1 OPA Rules Developer, 1 OPA Solution Architect / Configuration Specialist
- 1 or 2 executable, pre-agreed, end-to-end scenarios fully modeled
- Basic, extendable solution architecture based on Best Practice
- Opening presentation to stakeholders: What is the Oracle Service Cloud & Policy Automation
- Closing presentation to stakeholders: Findings, recommendations, estimates & roadmap

## *Comprehensive*

The *Comprehensive* bundle is geared towards clients interested in implementing a project of medium complexity. The package includes:

- 2 OPA Rules Developers, 1 OPA Solution Architect / Configuration Specialist
- A fully executable rulebase (including best-practice rules architecture and testing framework), for a pre-agreed determination
- Configuration of Oracle Determination Server (ODS) web services, if applicable
- Opening presentation to stakeholders: What is the Oracle Service Cloud & Policy Automation
- Closing presentation to stakeholders: Findings, recommendations, estimates & roadmap
- Documentation & Knowledge Transfer

## *Enhanced*

The *Enhanced* bundle is geared towards clients interested in a kick-starting a Service Cloud / OPA roadmap by creating an initial, complex solution that can then be elaborated through future increments. The package includes:

- 3 OPA Rules Developers, 1 OPA Solution Architect / Configuration Specialist
- A fully executable rulebase (including best-practice rules architecture and testing framework), supporting multiple determinations as pre-agreed, integrated into the Service Cloud
- 1 custom system integration point, where applicable, between OPA and Salesforce, Siebel CRM, PeopleSoft, JDE, E-Business Suite, etc.
- Opening presentation to stakeholders: What is the Oracle Service Cloud & Policy Automation
- Closing presentation to stakeholders: Findings, recommendations, estimates & roadmap
- Documentation & Knowledge Transfer
- OPA Rules Developer Guide
- 3-day OPA Foundations Training

Monad Solutions will be delighted to discuss your detailed requirements. Please call us on **1.703.350.4700** or contact us for pricing and further information at **[info@monadsolutions.com](mailto:info@monadsolutions.com)**.